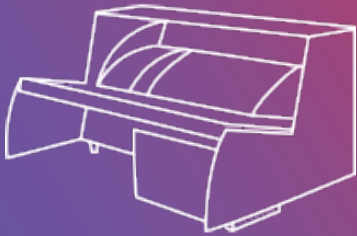# galaxy
PRINT FINISHING

IM-19

Letter Opener

The desktop opener with mailroom speed and capacity

BACKED BY THE EXPERTS
Gartner, IDC, Forrester, and Aspire

EXPERIENCE
A rich history of world-class leadership

PROVEN RESULTS
97% customer satisfaction rate

EXPERTISE
7 trillion personalised experiences annually

Optimise efficiency. Ensure quality.

Slow opening of mail can cost time and money

The day's post can mean cheques to cash, client letters and sales leads to follow up. Or it could mean customer complaints or final demands. Either way it's important for any business to open mail and distribute to the right person as quickly as possible. How can you ensure that mail is opened quickly, efficiently and in great volume?

Open up to 400 letters per minute with IM-19

1. **Milling cutter technology**
   Protects the contents from being cut or damaged. Removes up to 3mm (1/8") of the envelope edge.

2. **Mixed thickness separator**
   This separator design ensures that only one envelope passes through the machine at a time maximising separation and improving cut quality.

3. **High speed**
   Opens up to 400 envelopes per minute. Opens mixed mail, from the smallest to the largest, completely.

4. **Simple and reliable**
   High degree of operational reliability.

5. **Heavy duty**
   Solid metal construction throughout. Has two motors for better performance and a longer life.

6. **Easy to operate**

The business benefits of IM-19

Productivity
- Much quicker than opening by hand - opens up to 400 letters per minute to a maximum of 20,000 per day

- Allows employees to focus on more productive tasks

- Easily handles envelopes of different sizes and thicknesses without pre-sorting

- Highly reliable with solid metal construction and two motors for better performance and longer life

- Easy to operate

Process management
- Quick and efficient start to an optimised incoming mail workflow (open/scan/distribute/store)

- Supports the achievement of post room service level agreements

- Post room cleared of mail quickly and early in the day to allow focus on outgoing mail

- Milling cutter technology precisely slits envelope side so valuable contents are undamaged

- Accurate opening minimises waste

Cost savings
- Saves labour opening mail

- Faster payment processing helps cashflow

- Even at 500 envelopes a day opening costs can be reduced by more than 50% compared to manual methods

- Reduced opening costs are enhanced with downstream savings as a result of the improved early stages of the process

Effective communications
- Mail reaches the addressee quicker and in perfect condition

- Allows faster processing of revenue driving documents such as cheques or sales orders

- Enhanced customer satisfaction through quicker response to enquiries and orders

Digitise opened mail with the imw-20 electronic document system

Digitising incoming mail with the IMW-20 makes it quick and easy to scan, distribute, process, store and retrieve documents. Save time, save space and increase customer satisfaction.

SPECIFICATIONS

Envelope size	
Maximum	260 x 330mm (10.2" x 13.0")
Thickness	
Maximum:	Up to 6mm (1/4")
Performance	
Theoretical speed	400 per minute
Duty cycle:	20,000 per day
Noise levels	
Standby:	63dB
Operating:	78dB
Width	825mm (inc. catch tray)
Weight	7kg (without catch tray)
System dimensions	
Length	710mm (28")
Width	460mm (18")

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PRINT FINISHING

When it comes to print finishing solutions, Galaxy Print Finishing is the partner you can trust. From high-quality products to expert guidance and support, we are here to meet your print finishing needs and help you achieve outstanding results. Contact us today to discover how our innovative solutions can transform your printed materials into professional masterpieces. Let Galaxy Print Finishing be your go-to destination for all your print finishing requirements.

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